

## **KYC Policy (Know Your Customer)**

### **1 Objective**

In order to strengthen the security of the platform and prevent fraud, APPS P, Inc. is implementing an identity verification procedure (KYC – Know Your Customer).

This procedure aims to:

- Verify the real identity of users
- Guarantee the authenticity of real estate listings
- Combat fake profiles and identity theft

### **2 Users Concerned**

KYC verification is:

- Mandatory for all listers (property owners) before any listing publication
- Applicable to seekers in cases of suspicion, unusual activity, or reporting

### **3 Required Data and Documents**

Depending on the level of verification, APPS P, Inc. may request:

- A valid government-issued ID (National identity card, passport, or driver's license)
- A verified phone number
- Any document proving ownership of the property (title deed, certificate, or legal mandate)

### **4 Verification Process**

The verification includes:

- An automated check of the information provided
- Manual validation by the APPS P, Inc. teams if necessary
- A consistency check between the identity and the real estate documents

Processing time may vary between 24 and 72 hours.

### **5 Refusal, Suspension, and Re-verification**

APPS P, Inc. reserves the right to:

- Refuse a verification in the event of falsified, incomplete, or inconsistent documents
- Temporarily suspend an account in case of doubt
- Request a new verification at any time

### **6 Data Protection**

Data collected as part of the KYC process is:

- Processed in a confidential and secure manner
- Used solely for fraud prevention and platform security
- Retained in accordance with applicable laws

## **7 Sanctions in Case of Fraud**

Any attempt at identity fraud will result in:

- Immediate deletion of the account
- Permanent ban from the platform
- Potential legal proceedings in accordance with applicable legislation