

REFUND POLICY

This refund policy is intended to define the conditions, terms, and deadlines applicable to cancellation, withdrawal, and/or refund requests relating to the real estate matchmaking service between listers and seekers offered by APPS P, Inc. through its website and mobile application.

It applies to the one-time payment of \$10 that provides access to the APPS P, Inc. platform for 24 hours.

By proceeding with the payment, the user acknowledges having read this policy and agrees to be bound by its provisions.

This policy is drafted in accordance with applicable laws on consumer protection, e-commerce, and digital services.

No provision of this policy may have the effect of depriving the user of mandatory rights recognized by applicable legislation.

- The user accepts the displayed pricing terms, as well as the absence of a refund unless otherwise stated (proven technical error, double payment, or conditions provided by law).
- No refund will be granted in case of proof of refund fraud (refund abuse), an illegal practice aimed at abusively exploiting the refund policy of the APPS P, Inc. platform with the purpose of obtaining free access to the platform.
- This policy does not affect customers' rights with regard to the platform's non-conformity with its description.
- Refund requests should be made in application of the general terms of use by respecting the indicated legal deadlines.
- If you obtain a refund, your access to the APPS P, Inc. platform will be terminated.
- When local laws grant an unconditional right of withdrawal, these take precedence over this policy and over any other APPS P, Inc. policy.
- Regarding the European Union / EEA / Switzerland / United Kingdom, Turkey, and Israel, consumers have a withdrawal right of fourteen (14) days for certain digital content and services, with a full refund. This right applies to the one-time payment of \$10 on the APPS P, Inc. website or its mobile application, which is valid for only 24 hours.

Renewal is manual and not automatic. It is also not mandatory. The right of withdrawal no longer applies if the user has already accessed certain parameters of the application or website, such as the route to an apartment they are interested in, or if they explicitly agree to waive their right of withdrawal.

- To exercise this right, you must request a refund within fourteen (14) days of the transaction.

- For South Korea, Brazil, and Canada, the withdrawal period is seven (7) days following the transaction with a full refund of the amount paid.
- To request a refund, you must send an email through the account space that leads to the contact of APPS P, Inc. (Email, phone, address, etc.). You register by entering your name, email, the subject requiring processing, and the explanation of your concern.

If your request is accepted, the refund will be made using the same payment method, if possible, within fourteen days of approval.

- In case of doubt regarding the details of your payment or your right to a refund, please contact APPS P, Inc.
- Refunds related to technical issues are possible if:
 - You encounter persistent technical issues
 - A significant defect preventing the use of the platform (a major bug, for example).
- In this case, first contact APPS P, Inc. to resolve the issue or request a refund.
- APPS P, Inc. may grant a refund if the request is made within fourteen (14) days following the transaction. However, making a request within this period does not in any way guarantee a refund.
- Requests are reviewed individually and, depending on the various parameters, APPS P, Inc. may agree to proceed with a full refund, a partial refund, or refuse the request.